

Who To Call

1. Trash/Dumpster/Recycle – Vendor “GFL”

i. **DO NOT CALL THE NUMBER ON THE DUMPSTERS!**

- ii. Be sure that GFL is your trash provider.
- iii. Contact Tikiaa Armstrong for all trash and recycle issues.
 - i. tikiaa.armstrong@gflenv.com and copy nicktrusch@boddienoell.com
 - 1. **Have your store name, unit number & address in the included in the email.**
 - ii. **Office Number: (877)-649-2783**
- iv. If GFL is not your trash and/or recycle provider, you should contact the city/county directly for any needs.

2. McLane

i. **ROCKY MOUNT DC:**

- i. For **AFTER** the **drop off** and **signing** for McLane Truck orders, Main Phone: 252.450.6190 option 1 or email rockymountcustomerservice@mcclanefs.com and copy nicktrusch@boddienoell.com.
- ii. For any other McLane issues that affect your delivery and service, contact Nick Trusch, nicktrusch@boddienoell.com

ii. **Salisbury DC:**

- i. For **AFTER** the **drop off** and **signing** for McLane Truck orders, Main Phone: 800.729.3702 or direct dial 704.603.9500 or email salisbirypl@mcclanefs.com and copy nicktrusch@boddienoell.com.
- ii. For any other McLane issues that affect your delivery and service, contact Nick Trusch, nicktrusch@boddienoell.com

iii. **Frankfort DC:**

- i. For **AFTER** the **drop off** and **signing** for McLane Truck orders, Main Phone 800-877-3108 or direct dial 502-695-5888 or email mfs_frankfortpotentiallist@mcclanefs.com and copy nicktrusch@boddienoell.com.
- ii. For any other McLane issues that affect your delivery and service, contact Nick Trusch, nicktrusch@boddienoell.com

3. Grease Removal

- i. For **Cooking Oil**, Please email Gil Stephens gilstephens@boddienoell.com, craig.rivers@darlingii.com and alicia.swain@darlingii.com
 - i. Have your store name, unit number & address in the email also.

Who To Call

- ii. For **Grease Traps**, please contact Gil Stephens gilstephens@boddienoell.com and or the Help Desk helpdesk@boddienoell.com
 - i. Have your store name, unit number & address in the email also.

4. Pest Control - Ecolab

- i. If you have an outbreak of a pest, CALL 800-3251671
 - i. Please keep me in the loop with an email on the situation, nicktrusch@boddienoell.com

5. Dish Machine – Ecolab

- i. Please call 1(800) 529-5458
- ii. If it is an emergency, please contact Craig Howard at craig.howard@ecolab.com CC nicktrusch@boddienoell.com

6. Aramark

- i. You can call in your orders **800-970-0006** or use the website <https://www.vestisuniforms.com/BNE/wgweb.dll>
- ii. Using email for orders , log in with your **BNE Store Number** for both Username & Password **example: bne1021 for username and bne1021 for password**
 - i. If you are not able to log in then please email uniforms-boddienoell@aramark.com and CC nicktrusch@boddienoell.com
 - ii. In the email, please have your **store name and number along** with your **store's address**.

7. Bennett Uniforms (Crew Outerwear) Ordered by GM

- i. To order outwear for your crew please use <https://www.bennettuniform.com/ecommerce/boddienoell/bne/grid/>
- ii. If you are having any problems with your clothing orders, please email **Jewel Martin** at: jewel@bennettuniform.com

8. SDS Hazardous Communication Manuals, Spray Bottles, Racks for Spray Bottles, Squeegees & Yellow SDS Hazard Communication Binders

- i. To order the just the yellow SDS hazard communication binders or if you need a complete SDS hazard communication binder with the SDS chemical sheets for your units, please email ssdcorders@ecolab.com and CC myself nicktrusch@boddienoell.com

Who To Call

- ii. If you need spray bottles, rack, squeegees etc, email ssdcorders@ecolab.com and CC myself nicktrusch@boddienoell.com
- iii. In the email, please have your **store name and number along** with your **store's address**.

9. NetChef / Crunch Time

- i. For any issues related to NetChef/Crunch Time, please contact the **Help Desk (252)-451-2063**

10. Trimark (smallwares + Marquee Letter)

- i. Place orders on Trimark website <https://www.trimarketplace.com/>
- ii. If you have website problems or order questions, contact Tami Young tami.young@trimarkusa.com CC me nicktrusch@boddienoell.com

11. AirGas (Co2)

- i. For any outage or Co2 issue, please call Airgas's 24/7 Customer service number **800-772-8144 ext 1**
- ii. If you are told outage will take 2-3 days to fill, contact nicktrusch@boddienoell.com

12. Light Bulbs (Capital Electric)

- i. Contact your DM to order lightbulbs from the website.

13. First Aid

- i. For orders, please find the order guide in Live Reporter under Paper Forms.
 - i. You can email your orders here: 249Office@Cintas.com
 - ii. You can call in your orders here: 704-697-8463